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Payment Policy

Insurance contracts are between the patient and the insurance company. The details of these contracts depend upon the arrangements made by your employer. We are a third party in these situations. We will do everything in our power to help you receive your maximum insurance benefits for dental services, including claims submissions, pulling estimates of benefits (EOBs), and submitting appeals, but you are ultimately responsible for paying for all services not covered by your plan.

While many dental organizations deal with full payment at the time of service, we request only your copay or patient portion as determined by your EOB. We will acquire the EOB from your insurance company and present you with the patient estimate prior to treatment. If there is a discrepancy between the EOB and the payment we receive from the insurance company, we will bill you or refund you for any remaining balance or credit after the claim has settled.

In certain cases, we may request the patient portion at the time the procedure is booked.

Regardless of your insurance status, you are ultimately responsible for the balance of your account for any professional services rendered.

Please notify the practice of any changes in your dental insurance coverage.

In the case of no insurance coverage, we require full payment at time of service. We also offer an in-house savings plan for patients without access to insurance coverage.

We accept MasterCard, Visa, and Discover in addition to checks and cash. We accept Apple Pay. We accept Care Credit. We also have a "buy now pay later" provider called **SunBit**.

A fee of \$50.00 will be charged for checks returned for insufficient funds.

After 90 days, additional fees may be charged on past due accounts.

Any appointments not canceled at least two business days in advance may be subject to a cancellation fee.

Print Name

Signature

Date